



#### FOR IMMEDIATE RELEASE

September 15, 2006

CONTACT: Dena' Brummer 404-656-7645

# **Helpful Facts Regarding Georgia Healthy Families Enrollment**

Medicaid and PeachCare recipients in **southeast and southwest** Georgia have a September 23, 2006 deadline to enroll in Georgia Healthy Families; the state's new managed care delivery system.

By enrolling in Georgia Healthy Families, recipients will get a chance to choose one of several new health plan services. Recipients in the **southeast** can choose between Amerigroup or WellCare. Recipients in the **southwest** can choose between Peach State and WellCare plans. Each plan gives families extra services in addition to the basic health services they already receive.

Those who don't enroll by September 23, 2006 will automatically be assigned into of the plans.

For additional information regarding enrollment, call 1-888-GA-ENROLL (1-888-423-6765) or visit <a href="https://www.gahealthfamilies.com">www.gahealthfamilies.com</a>.

## **Georgia Health Families FAQs:**

# **What is Georgia Healthy Families?**

Georgia Healthy Families is a new program just for members in Medicaid and PeachCare for Kids. Medicaid and PeachCare for Kids members will enroll in Georgia Healthy Families to choose a health plan and to choose a Primary Care Provider, or PCP. If you don't enroll, a health plan and PCP will be chosen for you.

#### Where can I get more information?

- Call Georgia Health Families at 1-888-GA-ENROLL (1-888-423-6765), Monday to Friday from 7 until 7, and Saturday, 8:30 until 12:30, or
- Use the Web site (www.gahealthyfamilies.com).

# What is a health plan?

A health plan is a group of doctors, nurses, hospitals, and other health care providers who give the members of the plan all of the health services that they need. As a member of a health plan, you won't have to look for doctors or other providers yourself. Your health plan will have all the health care professionals you need.

## What is a PCP?

A PCP, or Primary Care Provider, is the person you will go to for regular checkups and other basic health care services. Over time, your PCP will get to know you and your health care needs. Your PCP will also refer you to specialists and other health care providers if you need more specialized health care.

#### Who should enroll?

Most Medicaid and all PeachCare for Kids members must enroll in a Georgia Healthy Families health plan to continue getting health care services.

## Who should not enroll?

These Medicaid members will not enroll in Georgia Healthy Families:

- Members who can get Medicare
- Blind
- Disabled
- Children in foster care
- Children with special health care needs

<u>Please note</u>: Georgia Healthy Families is only for members already enrolled in Medicaid or PeachCare for Kids. If you want to apply for Medicaid or PeachCare for Kids, call or visit your county DFCS (Department of Family and Children Services Office) office.

## How do I enroll in a health plan?

There are four ways you can enroll in a Georgia Healthy Families health plan:

- Call Georgia Healthy Families at 1-888-GA-ENROLL (1-888-423-6765) to enroll by phone;
- 2. Enroll by mail, or
- 3. Enroll on the Web site (www.gahealthyfamilies.com).

# Will my benefits change?

No. You will get the same Medicaid or PeachCare for Kids benefits and services that you get now. The only difference is that now you will get these health care services through a health plan.

#### Will I still have to pay premiums to PeachCare for Kids?

Yes. If you have a child in PeachCare for Kids, you must continue to pay your monthly premium directly to PeachCare for Kids.

## Do I get to choose the health plan I want?

Yes. You will have a choice between at least two health plans in your area. Health plans that work with Georgia Healthy Families are:

Amerigroup Community Care: 888.821.1108

WellCare: 866.231.1821

# What happens if I don't enroll or don't make a choice?

If you do not choose a health plan or PCP, one will be assigned for you.

#### Can I keep seeing the doctor I go to now?

If the doctor you go to now works with a Georgia Healthy Families health plan that serves your region, you can choose him or her to be your PCP. Specialists cannot be PCPs. You can find out which PCPs are in which plans by looking on this Web site after you have logged in or by looking in the Provider Directory that comes in your enrollment packet.

####

## **About the Department of Community Health**

The Georgia Department of Community Health champions:

ACCESS to affordable, quality health care in our communities

RESPONSIBLE health planning and use of health care resources HEALTHY behaviors and improved health outcomes